



Update on DC Public Library Operating Status during COVID-19 Emergency

What is our operating status?

DC Public Library (DCPL) locations offers take-out service at the Anacostia and Cleveland Park libraries as part of Mayor Bowser's plan to reopen the District. Additional take-out locations will reopen in the coming weeks to ensure one Library in every Ward and information will be available at <https://www.dclibrary.org>. DCPL continues to serve residents through its online digital library available at <https://www.dclibrary.org/libraryathome>.

How does this impact what we do?

- **Physical Materials Lending** – reduced. Customers are allowed to pick up their holds and return books to the Anacostia and Cleveland Park libraries using a take-out service model.
- **Digital Materials Lending** – ongoing. All lending of digital items is available at <https://www.dclibrary.org/godigital>.
- **Meetings and Gatherings** – suspended. All library buildings are closed to the public and all in-person programs and meetings are canceled for the duration of the public health emergency.

How does this impact our physical locations?

- **All Facilities** – closed to the public except for locations offering take-out service.

What else are we offering to meet your needs?

- **Digital Materials Lending** – The Library offers e-books, audiobooks, streaming movies and other online resources on the website <https://dclibrary.org/godigital>.
- **Digital Library Card Lending** – The Library offers temporary cards online at <https://dclibrary.org/getacard>. These Library cards will be valid for 90 days and can be used for digital resources.
- **Telephone and Online Chat Services** – Customers can call (202) 747-1017 for Adult Services and (202) 747-5054 for Youth Services or chat online at <https://www.dclibrary.org/>.
- **Online Gathering/Social Sharing** – The Library is offering reading recommendations on social media and is hosting virtual programs such as story times and book clubs online, including a special online DC Reads program. Information on ongoing programs is available at <https://www.dclibrary.org/libraryathome>.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Customers must wear a face mask or covering and practice social distancing while waiting. DCPL has enhanced and frequent cleaning of high touch areas.

Where should you go if you have questions?

For questions about any of the services that DCPL provides and for information on any future changes, please contact us at <https://www.dclibrary.org/contact>. For more information, visit coronavirus.dc.gov.

